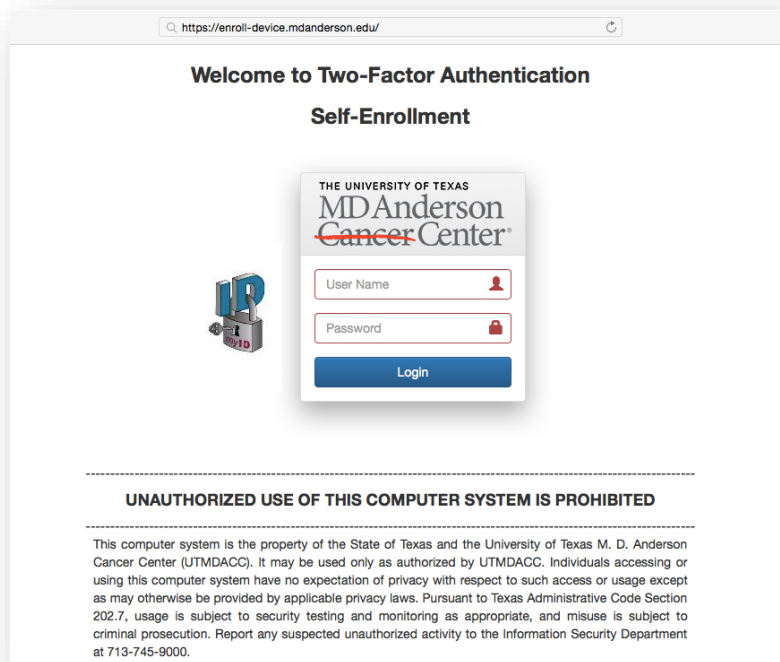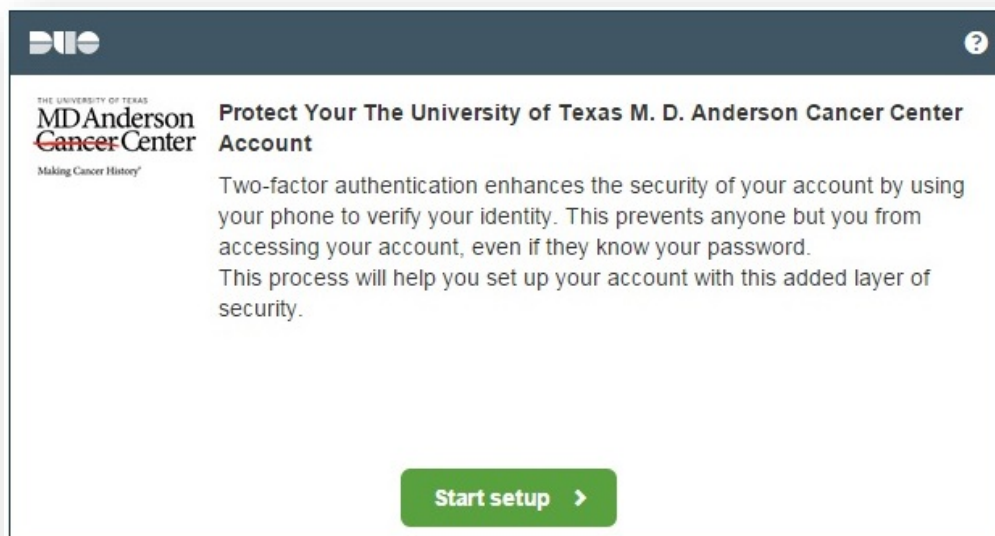# Two-factor authentication: Getting Duo

You'll need Duo two-factor authentication to support VPN access to MD Anderson's networks and email
Call 4INFO (713-794-4636) any time you need help with any of the processes below

1. From your MD Anderson computer while on campus,
   visit https://enroll-device.mdanderson.edu

2. Log in with your myID credentials.

3. Click "Start setup".

4. Select "Mobile phone" (recommended).

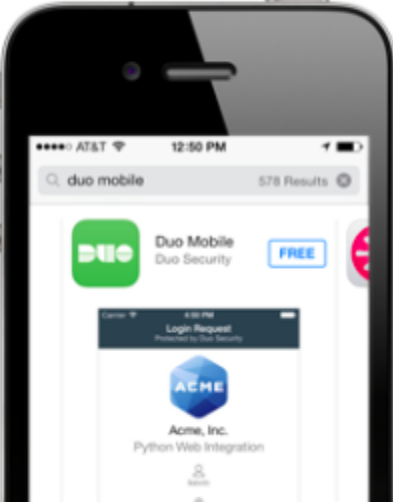5. Enter your phone number.

6. Select your platform

7. Follow the instructions below to install and activate Duo for your platform.

- iOS instructions are followed by Android instructions

- You'll need to remain at your computer to complete this step because you'll be asked to scan a bar code displayed on your screen.

iOS instructions

Android instructions

Two-Factor Authentication — Powered by Duo Security

Need help?

Install Duo Mobile for Android

1. Launch the Google Play Store app and search for "Duo Mobile".

2. Tap "Install" to install the app.

☑ I have Duo Mobile installed

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Two-Factor Authentication — Powered by Duo Security

Need help?

Activate Duo Mobile for Android

1. Open Duo Mobile.

2. Tap the "+" button. Then tap "Scan Barcode".

3. Scan this barcode.
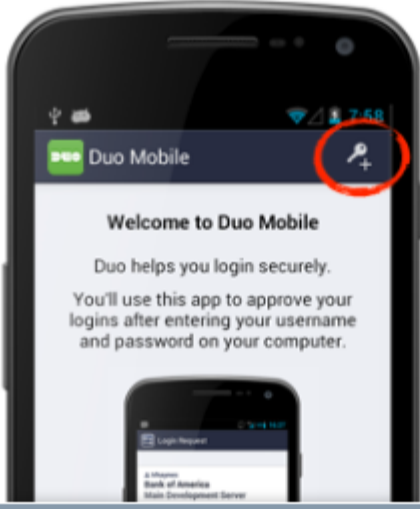
Can't scan this barcode? Click here

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