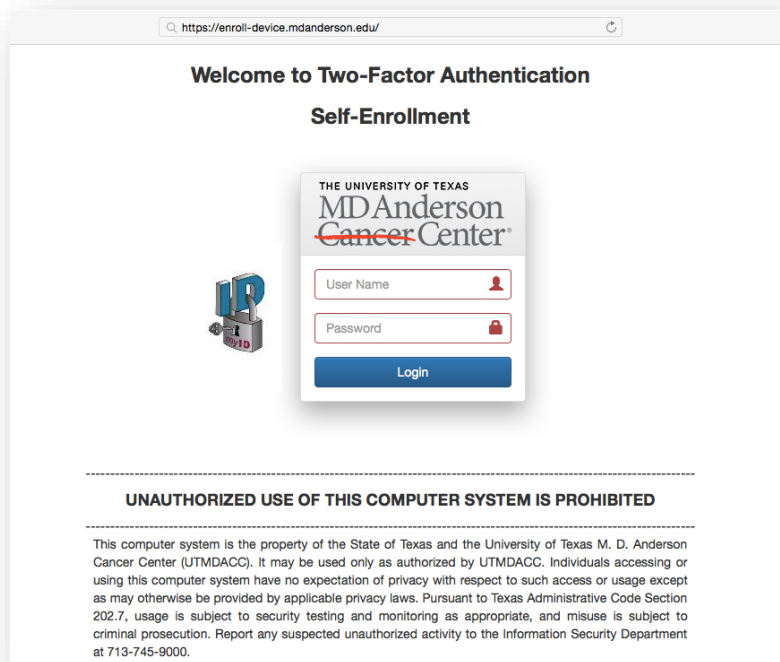


Two-factor authentication: Getting Duo

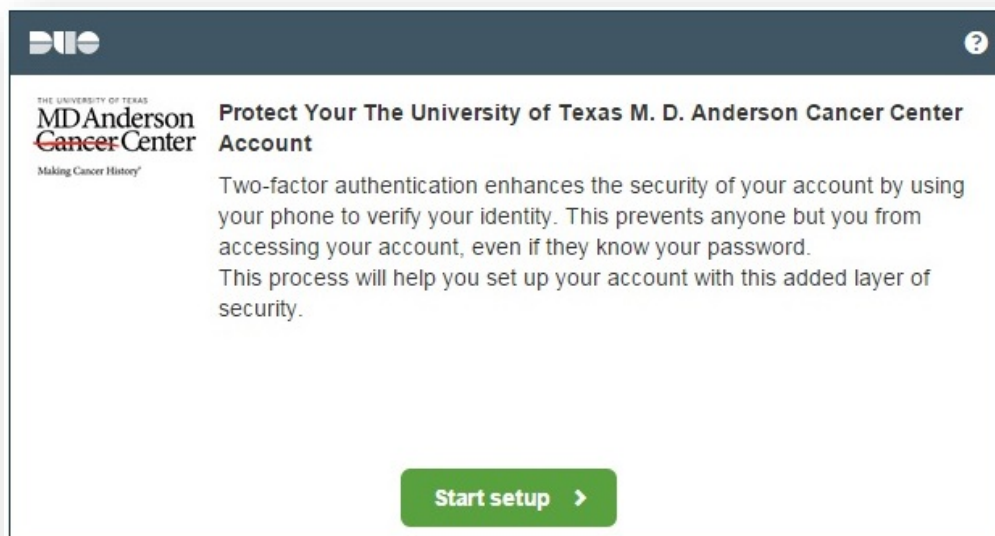
You'll need Duo two-factor authentication to support VPN access to MD Anderson's networks and email
Call 4INFO (713-794-4636) any time you need help with any of the processes below

1. From your MD Anderson computer while on campus, visit <https://enroll-device.mdanderson.edu>



The screenshot shows a web browser window with the URL <https://enroll-device.mdanderson.edu/>. The page title is "Welcome to Two-Factor Authentication" and the sub-header is "Self-Enrollment". On the left is a myID logo. The main content area features the MD Anderson Cancer Center logo and a login form with fields for "User Name" and "Password", and a "Login" button. Below the form is a disclaimer: "UNAUTHORIZED USE OF THIS COMPUTER SYSTEM IS PROHIBITED" followed by a paragraph of legal text regarding system usage and reporting.

2. Log in with your myID credentials.
3. Click "Start setup".



The screenshot shows the Duo interface. At the top left is the Duo logo. Below it is the MD Anderson Cancer Center logo with the tagline "Making Cancer History". The main heading is "Protect Your The University of Texas M. D. Anderson Cancer Center Account". The text explains that two-factor authentication enhances account security by using a phone to verify identity. At the bottom center is a green button labeled "Start setup" with a right-pointing arrow.

4. Select "Mobile phone" (recommended).

The screenshot shows the 'Choose Your Device' screen in the Duo interface. At the top left is the Duo logo, and at the top right is a help icon. The main heading is 'Choose Your Device'. Below it, the text reads: 'What type of device do you want to enroll with Duo? You'll be able to add another device after this.' There are three radio button options: 'Mobile phone RECOMMENDED' (selected), 'Tablet (iPad, Nexus 7, etc.)', and 'Landline'. At the bottom center is a green 'Continue >' button.

5. Enter your phone number.

The screenshot shows the 'Phone number' entry screen in the Duo interface. At the top left is the Duo logo, and at the top right is a help icon. The main heading is 'Phone number'. Below it, the text reads: 'Please enter the device's phone number below.' There is a dropdown menu for the country, currently set to 'United States'. Below that is a text input field containing '+1 713-7450000' with a green checkmark to its right. Below the input field is the text 'ex: (201) 234-5678'. Below that is the text 'Double-check your number:' followed by a checked checkbox and the text '(713) 745-0000 is the correct phone number.' At the bottom are two buttons: a grey 'Back' button and a green 'Continue >' button.

6. Select your platform

The screenshot shows the 'Choose Platform' screen in the Duo interface. At the top left is the Duo logo, and at the top right is a help icon. The main heading is 'Choose Platform' followed by the phone number '713-745-0000'. Below it, the text reads: 'What operating system does this device run?' There are five radio button options: 'iPhone', 'Android' (selected), 'BlackBerry', 'Windows Phone', and 'Other (and cell phones)'. At the bottom are two buttons: a grey 'Back' button and a green 'Continue >' button.

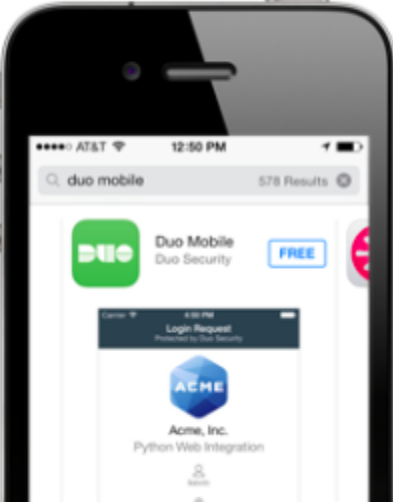
7. Follow the instructions below to install and activate Duo for your platform.

- iOS instructions are followed by Android instructions
- You'll need to remain at your computer to complete this step because you'll be asked to scan a bar code displayed on your screen.

iOS instructions

Two-Factor Authentication Powered by Duo Security

[Need help?](#)



Install Duo Mobile for iOS

1. Launch the App Store app and search for "Duo Mobile".
2. Tap "Free" and then "Install" to download the app.

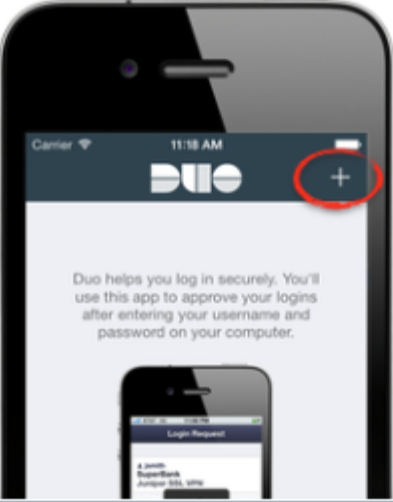
Note: Tap "OK" when asked if Duo Mobile should be able to send push notifications.

I have Duo Mobile installed

[Back](#) [Continue >](#)

Two-Factor Authentication Powered by Duo Security


[Need help?](#)



Activate Duo Mobile for iOS

1. Open Duo Mobile.
2. Tap the "+" button. Then tap "Scan Barcode".
3. Scan this barcode.

Can't scan the barcode? [Click here](#)




[Back](#) [Continue >](#)

Android instructions

Two-Factor Authentication Powered by Duo Security

[Need help?](#)



Install Duo Mobile for Android

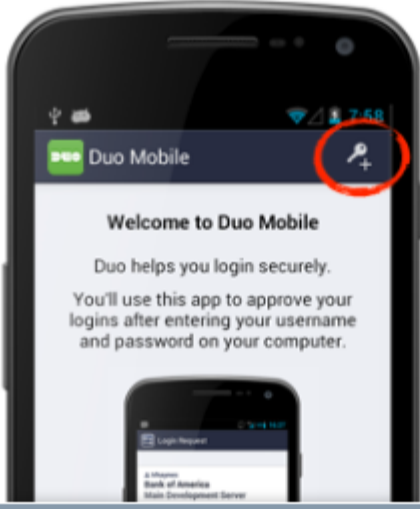
1. Launch the Google Play Store app and search for "Duo Mobile".
2. Tap "Install" to install the app.

I have Duo Mobile installed

Back Continue >

Two-Factor Authentication Powered by Duo Security

[Need help?](#)



Activate Duo Mobile for Android

1. Open Duo Mobile.
2. Tap the "+" button. Then tap "Scan Barcode".
3. Scan this barcode.

[Can't scan this barcode? Click here](#)

Back Continue >

